

Ambulance Sirens

Q Do you always need ambulance sirens?

A Ambulances, designated as the “emergency vehicle” by the Road Traffic Law, transport injured/sickened people to the hospital as immediately as possible. Emergency vehicles including ambulances are legally required to keep both sirens and red lamps activated on their way to a disaster scene. We would ask for your kind understanding.



Home Life Safety Check

Q “Fire station members” came over to my house with earthquake safety advice. Is that part of your job?

A As community safety advisers, TFD members visit and check individual homes for the possibilities of fires, earthquake-caused damage, and other household accidents. These home life safety checkers carry the TFD identification with them. Please be careful of the underhand door-to-door sales by bogus firefighters.



Ambulance Service for a Family Emergency

Q My family member was transported by ambulance. I was not there, and don't know where he was taken. Please let me know which hospital he was taken to and how he was.

A The Privacy Protection Ordinance of Tokyo says hospital information and treatment details should be made open only to the patients themselves. Usually, the ambulance members inform hospital doctors of the patient's condition. Then the hospital member may tell you necessary matters.



Fire Cause

Q We had a fire in our community the other day. What's the cause?

A As a rule, the cause can be made known only to the family if the fire is from a private house. However, the Fire Statistics is available just for your information for fire prevention.

Fires (Only in Japanese)



Heatstroke Prevention

Q How can I stay safe from heatstroke?

A High humidity may bring about heatstroke regardless of temperatures. Drink water or take cold refreshments in between times in your usual life, during physical exercise, and so on. Open the windows. Turn on the air conditioner or electric fan. Keep your room cool and airy.



Heatstroke Prevention



The TFD Home Page has the multilingual section presenting a lot of information. Check it out!

Tokyo Fire Department
Multilingual Page

