

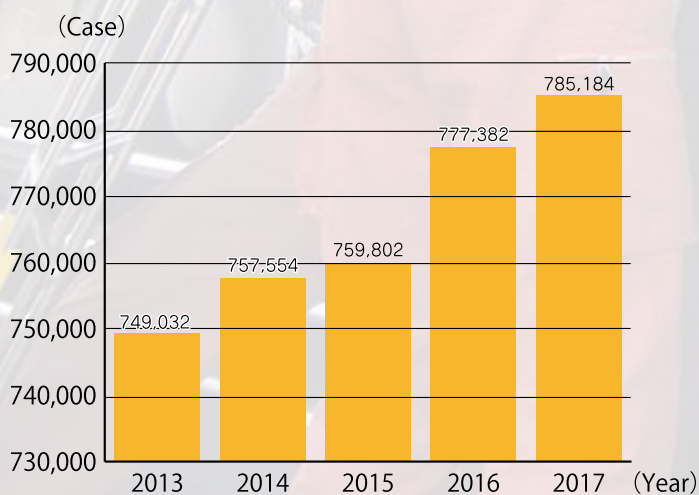


In 2017, there were 785,184 ambulance responses, as an all-time high, with 698,928 people transported to the hospitals. On the average, one ambulance unit responded 8.5 times in a day—once per 40 seconds in 2017.

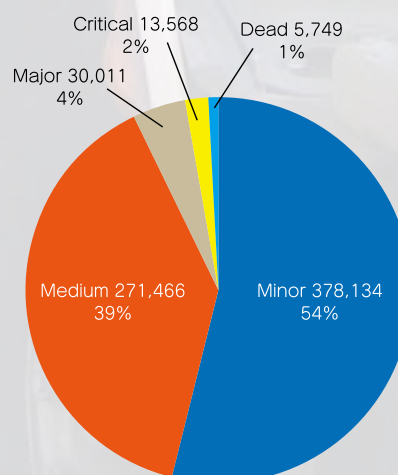
In the aging society, there will be a constant increase in the demand for EMS. The TFD elaborately increases ambulance units, manages EMS, and continues its efforts to shorten the ambulance unit response time. (In 2017, the unit took seven minutes and 19 seconds on the average.)

※Mobility Ambulance Unit members are variedly on standby day and night in case sudden emergencies occur.

Number of Ambulance Runs



Number of Transported Patients by Degree of Injury (2017)



TFD Emergency Telephone Consultation Center “#7119” / EMS Guide

“Do I need an ambulance now?”... “Should I go to the hospital right now?”
You may not be sure what to do. The Center’s EMS advice team (made up of doctors, nurses, former ambulance members, etc.) can help you any time.

The Center ensures both the quality of medical advice and smooth management in cooperation with the Tokyo Medical Association, EMS doctors, and the Bureau of Social Welfare and Public Health of Tokyo.

Should Go To The **Hospital** Or Call An **Ambulance**?
When You Need Help With A Sudden Illness Or Injury
Tokyo Emergency Medical Services Guide

Access the emergency guide on **computers, smartphones, and cell phones.**



computer & smartphone

http://www.tfd.metro.tokyo.jp/hp-kyuuumuka/en_guide/main/index.html



cell phone

http://www.tfd.metro.tokyo.jp/hp-kyuuumuka/en_guide/m/00kiyaku.html

Tokyo Fire Department, Tokyo Medical Association, and TMG Bureau of Social Welfare and Public Health

The Tokyo Private Ambulance Call Center Helps You When You Have No Access To The Hospital

The Center helps “non-emergency” people go to hospital, enter/leave the hospital, or change hospitals. Please call the Center when you have no access to the hospital. The Center can inform you of paid transportation service: the private sector ambulance service (for bed-ridden and/or wheelchair people) or the Support Cab system.

● If you need private ambulances, or support cabs, ●

Call the **Tokyo Private Ambulance Services Center**

0570-039-099 or **03-3262-0039**
Regular fees are charged.

The automated phone system is available for
24 hours a day.

You can also speak to operators between 9 a.m. and 5 p.m.



First aid training



Ambulance service



On-site rescue and first aid

Learn First Aid!

The EMS training course helps you save your family and friends

TFD Home Page
("EMS Advice")



Topic

Trembling Comes To About 80 % As A Cause Of Elderly People's Daily Life Accidents!

In 2017, ambulance units transported 76,889 elderly people as daily life accident victims.

The No.1 cause is *Trembling*, and about 80 % (55,614 people) of the total victims falls into this category. (The causes do not include *Others* and *Unknown*.) Trembling can be avoided by “holding and standing,” installing gentle slopes, and so on.

